

Key Performance Indicators 2024 - 2025

Indicator	Frequency	Owner	Q1 Target	Q2 Target	Q3 Target	Q4 Target	Annual Target
Date of oldest outstanding housing register application assessment (end of quarter snapshot)	Quarterly	Head of Strategic Housing	Less than 20 working days before end of quarter				
% New Housing Register application assessments completed within 20 workings days (during quarter)	Quarterly	Head of Strategic Housing	80% within 20 working days				
Date of oldest outstanding license application (end of quarter snapshot)	Quarterly	Head of Strategic Housing	Less than 130 calendar days before end of quarter				
% license applications determined within 130 calendar days (during quarter)	Quarterly	Head of Strategic Housing	80% within 130 calendar days				